



Impact Report  
2022





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# Davis Street Services

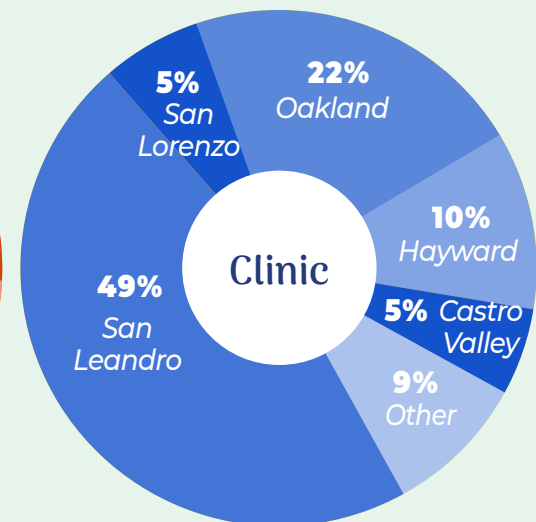
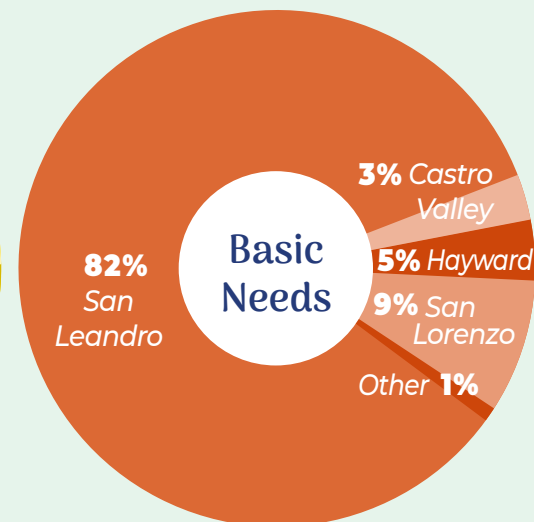
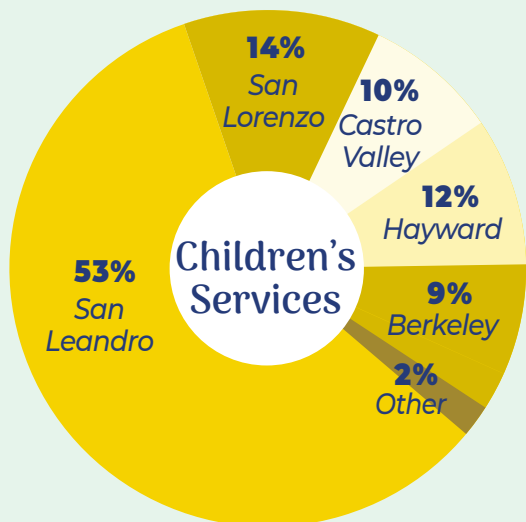
Helping others help themselves.



# Board of Directors

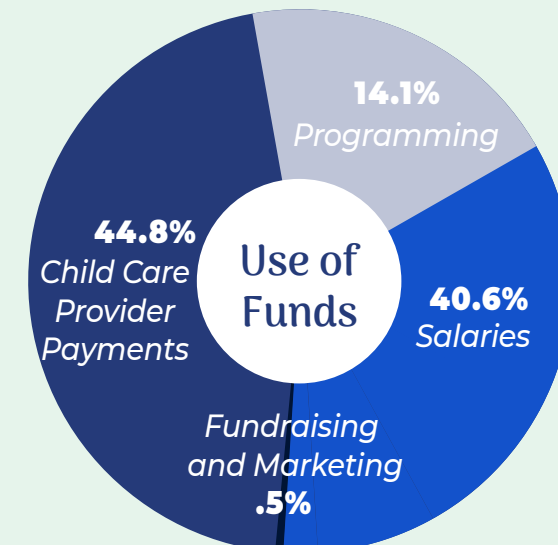
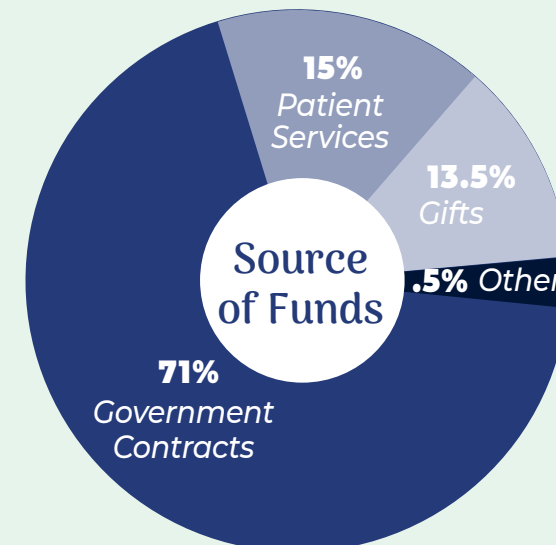
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## The Communities We Serve



## Funding

(FY 2021-2022)





Dear Friends,

I don't think anyone would have believed that we would still be living under "COVID conditions" after three years.

The new normal for Davis Street is that we always have a supply of hand sanitizers, masks and antibacterial wipes in various locations throughout our building. We eat and take our breaks outside much more often than we did in the past. And although we are back to having in-person meetings, we are spaced out around our conference tables, and we no longer meet in small rooms. **It is a different way of working, but we're adjusting.**

As difficult as it has been for our staff, I am so grateful that as an organization, we have been able to redouble our efforts to help anyone in need. Our clients were in need of food, health care, and the services we have always provided, but they also needed those COVID-busting items like masks, hand sanitizers AND VACCINES. I realized that what we might take for granted, to our struggling neighbors, it was the difference between a catastrophic illness or worse. **It is a different way of living, but everyone is adjusting.**

We have seen an unprecedented increase in the number of people needing help from Davis Street. People who have never needed to rely on our services became frequent visitors to our Food Pantry and to our Health Clinic. What has been most remarkable during this period is that the people we helped to survive through the Pandemic have now returned to work and have become financial supporters.

I knew people were thankful for our programming. Usually it was the mother who was grateful that we helped feed her family after a job loss, or a senior citizen who needed some extra food to get through the month. But this is the first time in the 31 years that I have been at the helm of Davis Street that single professionals needed help after being laid off from their jobs. If you recall, people may have been eligible for Unemployment Insurance, but in some cases, those funds took a very long time to arrive. Davis Street was ready to help anyone who came through our doors.

As I think back to those first confusing weeks of COVID, we literally worked through Faith. From

day-to-day, we did not know what was around the corner. We did not know how many of our staff would be available, we did not know how the supply chain would be working, and we did not know how many people would show up in need of services. We opened our doors **every day** and helped hundreds of people during one of the most difficult times of their lives and in our life as an organization. **Almost everything was different, but we adjusted.**

It has been three difficult years, but we are still here! It felt as if we were on the brink of being "in trouble" throughout the Pandemic. But we are stronger than ever, helping more struggling families to make ends meet. I am so proud that Davis Street is on the front lines of battling poverty, health inequities, unconscious bias and outright racism. We are a bit battle-scarred, but we are absolutely committed.

I am reminded of a quote from the late Congressman John Lewis, as he reminisced about the life of Rosa Parks. He said that [Like Mrs. Parks, we all need to] "Find a way to get in the way, and to get in trouble, good trouble, necessary trouble."

Davis Street was always on the brink of being in trouble during the Pandemic, but it was good trouble because it was trouble on behalf of people who needed our help.

Over the last 31 years, I have been singularly blessed by some of THE most dedicated staff and volunteers anywhere. In addition, when COVID hit, some of our long-time employees were ready to retire or move out of the area. We were able to put in place a new constellation of staff that is as committed and compassionate as ever! The services our clients receive are given with care, with love and above all, with respect.

As I close this letter, I invite you to continue to walk with us, to work with us, and to help our families improve the quality of their lives. Your support was critical in getting us through these past three years, and will be essential in the future as we help thousands of individuals and families in need!

From my heart to yours,

  
Rose

# The Alternative Payment Program

Davis Street offers an alternative payment program that is a parental choice program for children ages 0-12. Eligibility for subsidized child care is based on family size, income, and need. This child care voucher program allows families to choose from a variety of child care settings including, licensed centers, family day care homes, and unlicensed providers.

**883** Children enrolled in APP

**163** Children enrolled in Centers  
(Garfield, Jefferson and Roosevelt)



*“ I’m grateful for Davis Street’s child care services because they helped me during the hardest time of my life. My wife passed away due to cancer. I became a single dad working full-time with four kids and not knowing what to do and how to get childcare for them. The staff at Davis Street was very supportive and helped me through the whole enrollment process and getting childcare so I can continue to work and provide for my children.”*

# The Child Development Centers

Davis Street is home to three licensed child care centers in San Leandro located at Garfield, Jefferson and Roosevelt Elementary Schools. Davis Street's centers provide a stimulating, nurturing, and inclusive environment, with age-appropriate, emergent curriculum and bilingual-speaking staff who have been granted permits by the California Commission on Teacher Credentialing.

Our Jefferson Center served as a FREE childcare center for essential workers throughout the worst part of the COVID-19 Pandemic. We are very proud of the service we provided to the San Leandro community.

Coming Soon: Lakeside Child Development Center



*“ My child has learned so much from Davis Street’s preschool program. It has helped in [my son’s] confidence and independence for the transition to Kindergarten. Not only are the teachers very welcoming but they treated my son like he’s family because they care about his well-being and education. The Center is also very culture-inclusive, which helps my child [to] be more confident, and [allows him to share] his culture with his teachers and classmates.”*

# The Basic Needs Program

Davis Street's Basic Needs program is the largest free food pantry in the Eden area, and we also provide clothing, help with rent and utilities, and housing assistance to low-income families and seniors. In 2022, we celebrated 31 years of serving thousands of families in our community.



35,076

Food Pantry Visits

19,883

COVID-19 Emergency Food Visits

Kristal Gonzalez has been the manager of the Basic Needs Program for many years. It can be a difficult job because you meet people when they are in great need and probably dealing with a high level of stress. But for Kristal, she loves it. She says, "I love to help those who need it the most, so my job is very rewarding. I am always left with a great feeling at the end of my day." Kristal speaks for most of the staff at Davis Street!

# The Holiday Basket and Toy Program

Just before Christmas, Davis Street becomes one of the happiest places on Earth as thousands of people receive Holiday Food baskets, toys for kiddies and that most special of kid gifts: a brand new bike. This program has been central to Davis Street's existence since the very beginning. Providing food, toys and happiness at the end of a difficult year for some families has always been one of the most rewarding aspects of the Davis Street philosophy.



1,942

Housing Referrals

3,479

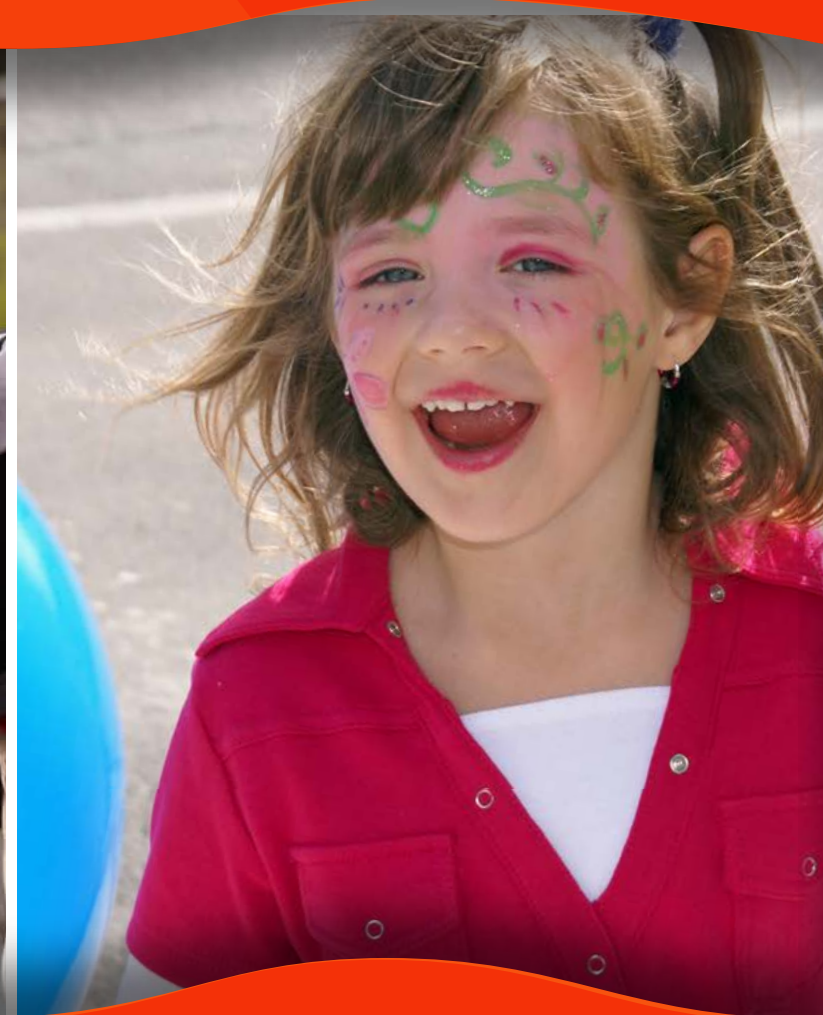
Total Individuals

The Covid-19 Pandemic "officially" began to impact the lives of Californians in March 2020, and although most places were open and back in business by mid-2021, the lingering effects of the Pandemic continue to this day. Families have lost breadwinners; some employees have still not returned to full time work; and some seniors are having to feed and support their grandchildren. Our Food Pantry continues to see the impact of the Pandemic from people we have never served in our history: the middle class. Davis Street provides support services to anyone who needs our help.

# Supporting Our Community

## The Back-to-School Drive

Davis Street's annual Back-to-School Drive provides 500 low-income children with a backpack full of school supplies, plus a new pair of sneakers – everything that's needed to help our kids jump-start their new school year.



## The Community Health Fair

The Community Health Fair is an annual Davis Street Open House where more than 1,000 area residents come to the Teagarden Campus to learn about our integrated, whole-family services. We have lots of vendors/exhibits providing information about community resources; there's face painting, music, good food and lots of free goodies. An informative and fun day for everyone.



## Developmental Disabilities Services

Davis Street's Disabilities Services supports more than 100 adults living with developmental disabilities, and is comprised of several programs:

- ◆ The Wellness Program is designed to help improve our Consumers' overall quality of life through outlets such as art, nutrition, health education, and self-advocacy to better help their quality of life.
- ◆ "Hire Steps" is a pre-vocational program that helps prepare and provide our Consumers with the tools and skills they need to apply for and obtain a job. Our Job Coaches work with the Consumers one-on-one throughout the entire job application process, and provide support to help prepare them for their job interviews. The "Supported Employment Program" continues to support our Consumers once they move into the workforce.
- ◆ The Independent Living Services is a program designed to teach our Consumers the tools they need to live more independently.

According to staff, our Consumers are thrilled to be back to in-person support following the move to virtual support during the Pandemic.

# The Primary Care Clinic

Davis Street's Primary Care Clinic offers full medical, dental, pediatric services, behavioral health, and women's health services. We accept Medi-Cal, Medicare, Denti-Cal, many private insurance plans (Alameda Alliance, Anthem Blue Cross, Blue Shield of CA, Health Pac) and self-pay patients on a sliding scale fee (based on ability to pay).



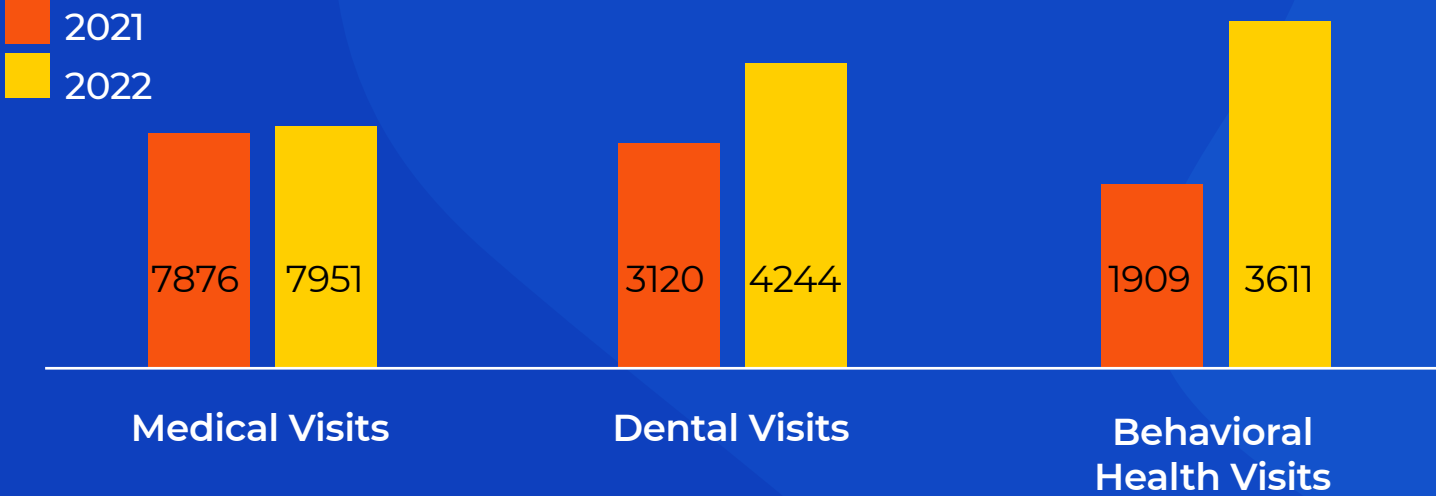
# The Dental Clinic

Our Dental Clinic provides comprehensive dental services for adults and children (beginning at age 4 years). We also provide early childhood dental treatment for children ages 0 to 3 years. The Dental Clinic is also a point of entry to the Medical Clinic, as our dental staff provides an overall health assessment based on a patient's oral health and will refer to the Medical Clinic, when necessary. In 2022, we saw a 36% increase in the number of dental visits over the prior year.



# Behavioral Health Services

The COVID-19 Pandemic has been devastating on the mental health of both adults and children. The need to isolate, and the disruption to work and school has led to a 25% increase in the prevalence of anxiety and depression, worldwide, according to the World Health Organization. In 2022, the Clinic's Behavioral Health Services saw a **whopping 89.1% increase** in the number of patient visits over the prior year.



# Something Good About the Pandemic...

*We all hope that the COVID-19 Pandemic was a once in a lifetime event like measles. We have heard about those businesses and organizations that just did not survive the experience. The lack of clients, the staff and supply shortages, and the fear for our collective health, make it easy to understand what a difficult time we have lived through as Americans.*



*As we begin to regain our footing, post-Pandemic, we at Davis Street have had time to recognize that there were many good things that occurred during COVID and the period following its more “active” phase.*

*At Davis Street, we provided services to individuals and families we never thought we would ever encounter. Middle-class and upper middle-class families came to us as they lost jobs and health insurance and needed food and health care. Some of these individuals didn’t even know organizations like Davis Street existed.*

*But what’s the good side of this? These families and individuals, the vast majority of whom have gone back to work and their lives, are now new financial supporters of Davis Street. And they are happy to tell their friends and their employers about the work we do here.*

*The Pandemic increased the size of the Davis Street family, and for this, we count ourselves as lucky. We still want the Pandemic, however, to be a once in a lifetime event!*

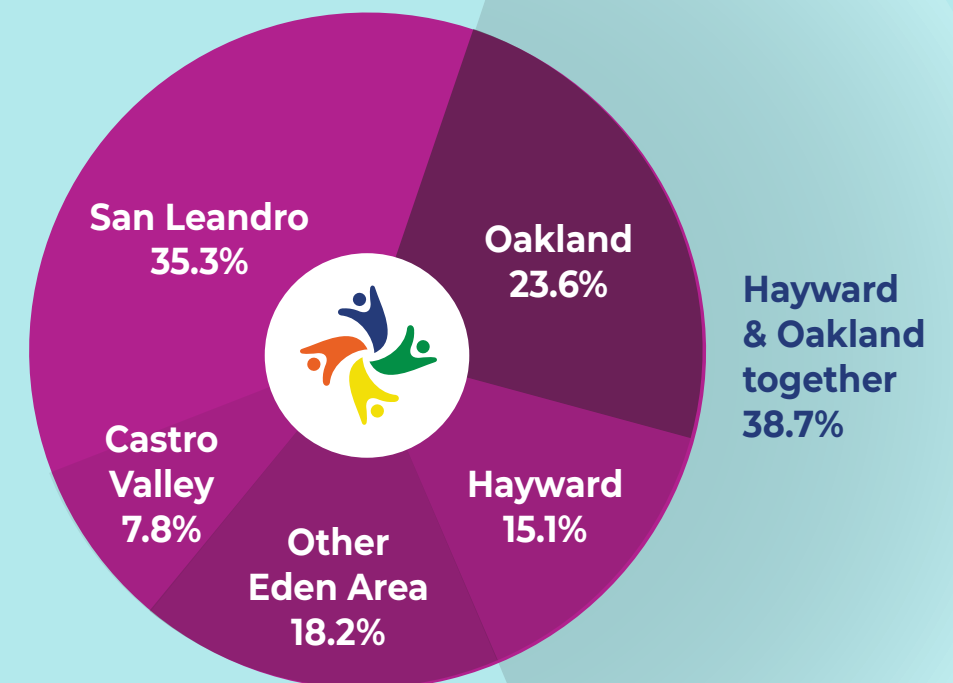
# Program Spotlight – Davis Street’s Counseling Services

The COVID Pandemic opened up our lives to such a grand scale of disorder that the Davis Street’s Counseling Program is seeing twice the number of clients we saw pre-Pandemic.

We are here to help. We offer counseling services for individuals, couples and families, beginning at the age of three years. Davis Street provides integrated services. Our counselors work with other Davis Street medical care providers and our Basic Needs Program to wholistically support our Counseling Services patients.

## 2022 Visits – 4,759

Although Davis Street primarily serves the Eden Area, since the Pandemic, clients for our Counseling Program now come from all over the East Bay region.





# Upcoming Events

Cherry Festival – June 3rd • Health Fair – August 12th  
Castro Valley Fall Festival – Sept 9th - 10th • Annual Gala – Fall 2023  
Holiday Basket Program – December 21st – 22nd



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for job opportunities!



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